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TMH 552

Fourth Semester M.B.A. (TTM) Degree Examination, September/October 2022
Tourism and Travel Management
HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Max. Marks : 70

- Note :** 1) Answer **all** Sections.
2) **No** additional answer booklet would be given.

SECTION – A
(Compulsory)

(1×15=15)

1. Discuss the factors affecting learning and theories of learning.

SECTION – B

(5×8=40)

Answer **any five** questions. **Each** question carries **eight** marks.

2. Illustrate role and process of HRP in the context of human resource development.
3. Describe the personality traits and types of personality in an organisation.
4. Explain the causes of grievances and procedure of grievance handling and redressal.
5. Discuss the types of groups and stages of group development.
6. Explain in detail the factors deciding compensation of employee.
7. Discuss the various types of on the job training methods.
8. Define internal mobility. Discuss the ways or methods of internal mobility.

SECTION – C

(1×15=15)

9. 'Job analysis and HR planning are fundamental to HRM'. Comment.
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