



C. No. 66073 MU/REG/GEN(G4)/17/2024

Date: 01.07.2024

OFFICIAL MEMORANDUM

Sub: Appointment of Ombudsperson – reg.

- Ref: 1. University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 dated 11.04.2023
2. Decision of the Syndicate at its meeting held on 14.07.2023 vide agenda no: Gen:Sa.Sa.4:33(2023).
3. Order of the Vice- Chancellor dated 26.06.2024.

Prof. K.M. Balakrishna (Former Dean, Faculty of Science and Technology, Former HOD, Department of Physics, Mangalore University), House No: 1-407(A), 'Chinmaya', Sudarshana Nagara, Pajeer, Bantwal Taluk, 574199 is appointed as Ombudsperson for Mangalore University for redressal of grievances of students of the University and Colleges/ Institutions affiliated as per University Grants Commission notification cited under ref.(1) with immediate effect for a period of three years or until he attains the age of 70 years whichever is earlier. He is eligible for the remuneration of Rs. 1,000/- per diem and allowances as per University rules.

Functions of Ombudsperson:

1. The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under the regulations.
2. While issue of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for revaluation or re-totalling of answer sheets from an examination, shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
3. The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaint of alleged discrimination.
4. The Ombudsperson shall make all the efforts to resolve the grievances within a period of 30 days of receiving the appeal from aggrieved student(s)

By Order

REGISTRAR

Enclosed- UGC Notification.

To,

Prof. K.M. Balakrishna
(Former Dean, Faculty of Science and Technology,
Former HOD, Department of Physics,
Mangalore University)
House No: 1-407(A), 'Chinmaya',
Sudarshana Nagara, Pajeer,
Bantwal Taluk, 574199.