Reg. No.



CRS 404

I Semester M.Com. (HRD) Degree Examination, December 2018 (Choice Based Credit System) COMMERCE Management Theory and Practice

Time: 3 Hours Max. Marks: 70

SECTION - A

Answer **any four** questions. **Each** question carries **ten** marks.

 $(4 \times 10 = 40)$

- 1. Explain the contribution of Elton Mayo to the field of Management.
- 2. Discuss the modern approaches to decision making.
- 3. Identify and explain the various sources of recruitment.
- 4. Write a comprehensive note on benchmarking.
- 5. What are the essential steps for delegation? Elaborate.
- 6. Discuss the factors which influence on strategic choice.
- 7. Explain the various forms of environmental scanning techniques.

SECTION - B

Answer **any two** questions. **Each** question carries **fifteen** marks.

 $(2 \times 15 = 30)$

- 8. Enumerate the importance and types of organization structure.
- 9. Explain the various methods of performance appraisal.
- 10. Describe the different levels of strategy formulation with an illustration.
