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TMH 404

First Semester M.B.A. (TTM) Degree Examination, December 2018 TOURISM AND TRAVEL MANAGEMENT Travel Operations and Consultancy

Time: 3 Hours Max. Marks: 70

Notes: 1) Answer all Sections.

2) **No** additional answer booklet would be given.

SECTION – A (Compulsory)

Note: Answer to the question should **not** exceed **six** pages.

 $(1 \times 15 = 15)$

1. Discuss the procedures of IATA and Department of Tourism approval for setting up a travel agency and tour operating unit.

SECTION - B

Note: Answer any five questions. Each question carries 8 marks. Answer to the question should not exceed four pages. (5×8=40)

- 2. Explain the role and different types of tour operators in India.
- 3. Describe the useful tips and steps in preparing international itinerary.
- 4. Elucidate the types of meal plans and room rates in hospitality industry.
- 5. Discuss the components and factors affecting tour cost.
- 6. Write a note on various functions of travel agency business.
- 7. Describe the different segments of travel market.
- 8. Explain the components and various types of package tours.
- 9. Discuss on Indian Passports and Visa.

SECTION – C (Compulsory)

Note: Answer to the question should **not** exceed **six** pages. (1×15=15)

10. Elaborately explain the process of tour packaging with examples.