

TA-VIII AIR PORT HANDLING AND AIR TICKETING

Objectives:

- To gain a thorough insight in various issues, developments and formalities related to airline management and airport handling.
- To provide an understanding about various rules, regulation, procedures and documentation about cargo and its movement by different transport modes.

Pedagogy: Assignments, Seminars, and Presentations, Lecture-cum-discussions.

UNIT I

Introduction to Airline Management – Aviation History – Multinational Regulations for Travel Industry – Freedoms of Air –Open sky policy- Strategies adopted by the airline companies- Mergers-acquisition-Market concentration- partner agreements- Diversifications-Privatization.

UNIT II

Types of Aircrafts- Narrow body and Conventional Aircrafts- Check in Formalities at Airport- Baggage Handling – Regulations – Types of Baggage – Handling Un Accompanied Minor (UNM)- Coffin – Pets – Wheel Chair Passengers Etc. – Ramp Equipments at the Airport.

UNIT III

Passenger Air Tariff, Background information, Passenger Air Tariff Editions - IATA areas of the world, Global Indicators, One country rule, International sale indicators. Types of Journeys – One way Trip – Round Trip – Circle Trip – Open Jaw – Counting Transfers and Stopovers.

UNIT IV

Fare Type- One way- Round Trip fares- Carrier fare selection - Local currency fares- NUC conversion procedure- Rounding NUC- Rounding local currency fares

UNIT V

OW through Fare Construction – Maximum Permitted Mileage (MPM) – Extra Mileage Allowance (EMA)- Excess Mileage Surcharge (EMS) – Higher Intermediate Point (HIP) Check – Backhaul Check. (BHC). RT and CT fare construction – Selecting a Fare Break Point – General Guidelines – RT/CT formula – CTM Check.

UNIT VI

Ticketing; Traffic Documents –Passenger Ticket and Baggage Check- Miscellaneous Charges order (MCO) - Multiple Purpose Document (MPD)- Introduction to special fares Billing and Settlement Plan, MCO, PTA.

References:

1. Air Cargo Tariff Manuals.
2. Air Port Business, R Doganis.
3. Daniel Mark Jr., Shipping Cartels.
4. Dennis. L. Foster, The Business of Travel Agency Operations and Administration, Mc. Graw Hill Publications New Delhi.
5. IATA Live Animals Regulations Manuals.
6. IATA Training Manual Foundation Course.
7. IATA Training Manual Foundation Course.
8. M.I. Mahajan, Export-Import Procedures, Snow White Publications.
9. Negi Jagmohan, Air Travel Ticketing and Fare construction, Kanishka Publishers, New Delhi.
10. Negi jagmohan, Air travel ticketing and Fare construction, Kanishka Publishers, New Delhi.
11. OAG and Air Cargo Tariff (Both Red and Green).
12. OAG Guide published by IAIA.
13. Seth Prannath, Successful Tourism Management Vol II, Sterling Publications, New Delhi.
14. TAS Balconal, Export Management Himalaya Publications.